

95% of Canadians say they want to die at home
but 75% die in a hospital or other institution.

Here's how we can change that!

Through Community Involvement

Discover fun ways to give back to the communities of Mississauga and Brampton through Heart House Hospice Signature Events. Hospice support and comfort is a no charge service thanks to the generosity of donors.



Hike for Hospice

On the first Sunday of every May join family and friends to raise money in memory of your loved one. Participate or sponsor a hiker and you will make a difference.



The Annual Soirée

A well-loved celebration in October combining entertainment, dinner and dance and amazing auction items in support of Heart House Hospice. Enjoy this party with a purpose.



The Annual Charity Golf Classic

Combining prestigious golf with significant philanthropy each August... at the ClubLink golf course, The Country Club, Woodbridge.

Community Compassion



Get Involved, Make a Difference!

Heart House Hospice volunteers at our annual Volunteer Appreciation Evening sponsored by GlaxoSmithKline.

Volunteer opportunities include; *In-home Volunteers, Day Program Volunteers, Spiritual Care Volunteers, Office Volunteers, Fund-raising and Special Events Volunteers.*

Approximately 50% of our funding comes from the Government and United Way. This means the remaining 50% comes from generous individuals, groups, corporations and foundations.

Contact Heart House today to find out how you can help. Phone: 905-712-8119 or visit: www.hearthousehospice.com and click on "How You Can Help".

Community Investment



Philanthropy

A sample of corporations, foundations and philanthropists who give back to the communities of Mississauga and Brampton through the compassionate work of Heart House Hospice. Discover the joy of giving through varied sponsorships and unique investments.



Heart2Heart is a Heart House Publication

The Heart House
Quarterly Newsletter

Providing physical, emotional & spiritual support
for those living with life-threatening illnesses.

www.hearthousehospice.com

Vol 1: No.1



Spreading Our Wings

A Warm Welcome from Heart House Hospice

Welcome to the new Heart House Hospice! For the last 24 years we have been known as Hospice of Peel. Some confused the old name with a government agency, others were unsure where we served. But no one doubted the big hearts of trained volunteers and staff! We felt it was time to freshen our message and help people to better understand our role and contribution right here in Mississauga and Brampton.

This issue of our newsletter assumes our new name - **Heart House Hospice** - our new logo and our new look. We hope you like it and embrace it as your own.

Our dedicated staff and several hundred trained volunteers provide year round support and comfort to over 1,200 individuals during their end-of-life experience. They attend to our clients and their families' non-medical and respite needs during this journey and provide support during bereavement.

We hope this new Heart2Heart publication will continue to inspire and inform you of all that we offer with our special kind of caring to build a stronger community.



"Our vision is to make a meaningful difference to someone's end-of-life experience." - Leora Kleynhans
(Hospice Care Coordinator)

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for more information

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- The Annual Soirée –
October



How Heart House Hospice Helps

Our Customized Approach to Hospice Care

I: Personal Contact

- Phone, fax or email us for information or to make a referral.
- Our experienced staff meet each new client to discuss how we can help with their needs and concerns.
- To enhance quality of life, individualized programs can include: In-home Volunteers, Day Program, Spiritual Care, Complementary Therapies and Legacy Work.

II: In-Home Companionship

- We carefully match a trained, compassionate volunteer who will visit and provide practical and emotional support to clients wanting this service.
- Volunteer visits focus on the client's priorities while providing support and comfort.
- Volunteers also provide respite and caregiver relief to the family and friends.

III: Ongoing Commitment

- We are advocates for our clients and liaise with other community services.
- Through our Spiritual Care Program we offer support to help embrace an individual's spiritual journey.
- Bereavement information and one-to-one or group support are also available.
- We provide education, information and workshops for volunteers and palliative care professionals.

Anyone can make a referral (with client consent). Together with our clients we will determine what level of support will be helpful.

For further information contact us at 905-712-8119 or visit www.hearthousehospice.com

“We are a team of professional, highly-trained, caring staff and volunteers who become devoted, compassionate, supportive companions to our clients.”

- Theresa Greer
(Executive Director)

“We are client and family focused, providing responsive, flexible and personalized support”

- Debbie Abate
(Hospice Care Coordinator)

“We advocate for and attend to the clients non-medical, spiritual, emotional and respite needs.”

- Patricia McFalls
(Hospice Care Coordinator)



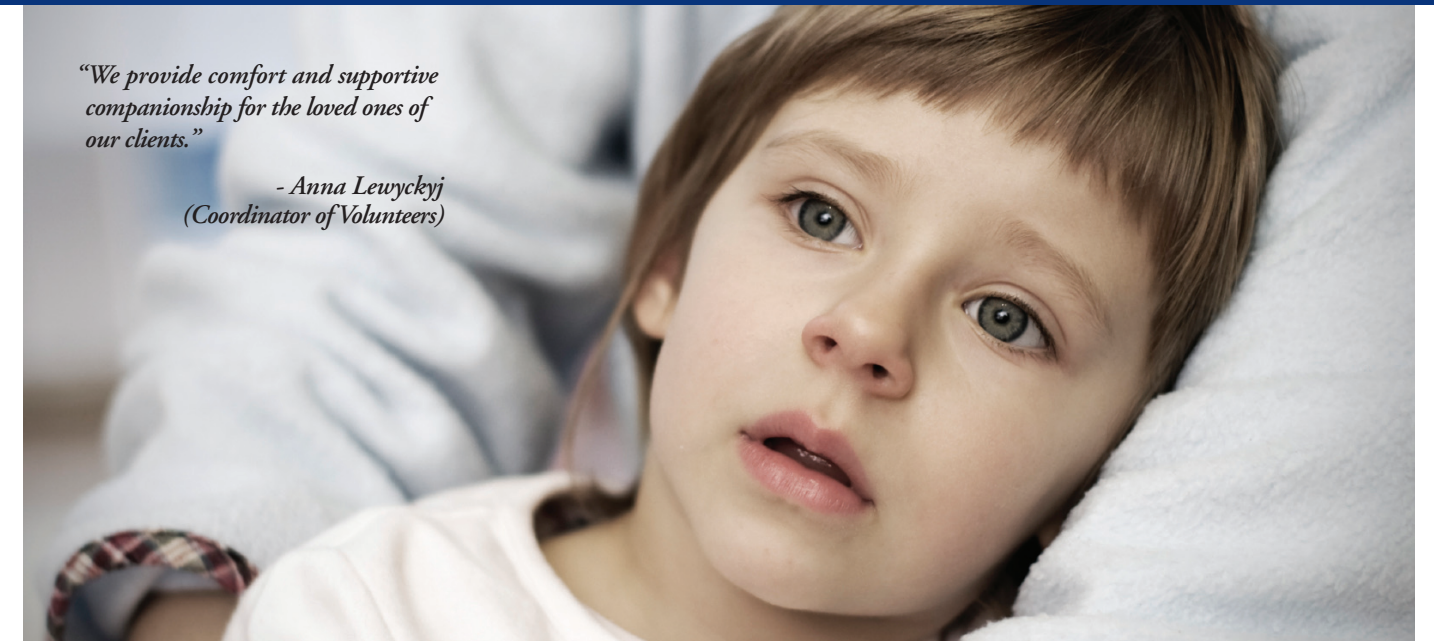
“We improve the life of terminally ill clients and the people who love them.”

- Dipika Nayyar
(Director of Finance and Administration)



“We provide support and comfort in the clients home as a no charge service.”

- Jane Latham
(Hospice Care Coordinator)



“We provide comfort and supportive companionship for the loved ones of our clients.”

- Anna Lewyckyy
(Coordinator of Volunteers)

Stories From the Heart

Tales of Touching Moments that Have Changed the Lives of Heart House Clients and Their Families

“Working with the Angels”

Jimmy, Mississauga

With tears filling his eyes Jimmy said: “Elizabeth (the Heart House Hospice staff) is an angel. We are getting through this time with the help of an angel.” Jimmy was bravely living his end-of-life experience. In his late 40's with 3 daughters he needed our comfort and practical support. “Because I can't read or write English, Elizabeth reads all my urgent medical reports and helps us to get to the right caregivers. I could not get through this without this angel. Please tell others of this gift to us.”

“Margaret Held My Dying Son Just Like A Mom”

Nelofar, Brampton

“When I was told my one month old baby had only five months to live I was so scared, I didn't know what to do but this one thing I knew. I wanted him to be at home, not in a hospital. The wonderful people at Hospice helped us work out a plan. When one of the volunteers came in the door and confidently yet carefully held Wahiz to her chest, that's when I knew I would be in good hands. When I was crying, they cried too. I will never forget my little son and always be thankful for the care, comfort and support from all the Hospice staff and volunteers.”

Making A Difference



Hazel McCallion
Mayor of Mississauga

“Our community is richer when these trained and caring volunteers and staff provide their support and comfort to our terminally-ill neighbors.”



Susan Fennell
Mayor of Brampton

“We are very grateful to the volunteers of Heart House Hospice as they care for our citizens at the time of their lives when their acts of humanity are needed most.”



Connie Day
VP Credit Valley Hospital

“When the doctors and other health care professionals in the hospitals and other community agencies do their very best, complemented by wonderful Heart House support for end-of-life care and comfort, that's when I am most proud of our community.”



Stan Seggie
President & CEO, RBC Travel Insurance

“Compared to the costs of a daily stay in our crowded hospitals and having experienced the good will benefits gained with this corporate/philanthropy partnership, the return on any investment you make to Heart House is priceless.”

Why I Volunteer?

“Nothing in my life can take the place of the moments when I can bring a ray of sunshine into someone's end-of-life journey.” - Rami

“It moves me when a client expresses affection and thanks for all that we do to make a meaningful difference.” - Ian

“Without any words, an elderly woman I held in my arms, curled up in a safe place and felt quiet love.” - Ragini

“Hospice care is not depressing. It's about living and making every day count.” - Kaye

In the last 5 years over 1/4 of a million hours of service have been given right here in our community for compassionate care!